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John H. Love
President and
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To: All Employees & Guests

From: John H. Love

Date: June 6th, 2007

Regarding: 2007 Bernard C. Brook Employee of the Year

Our staff represents and assures the enduring strength of both WEL and Truck Claims. Our Employee of the Year recognizes outstanding contribution to us, you and our industry. This year we are proud to honor Marilyn Anderson as our 2007 Bernard C. Brook Employee of the Year.

Our customers do not interact with Marilyn, but our employees know her value to WEL extremely well. As our senior Scan Control employee Marilyn has handled most of the paper WEL has received for the past three years, converting all of it to images and routing those images quickly to the proper “queue”. As we converted to a paperless office her day to day actions have done the most to assure an improved workflow and better service to our retailers and insurers. Marilyn is courteous, consistent, and perhaps our most conscientious employee ever. Marilyn’s nature relates to her deep sense of respect for others, honesty and morality. Marilyn just makes you smile – simple as that.

Marilyn’s co-workers, Dad and I express to her our sincere appreciation for going beyond the extra mile. We’re pleased to extend to her an extra week of much deserved time off and a check for her to do with whatever her good heart desires.